



PRIVACY NOTICE

The Housing Agency ('we') are undertaking an anonymous and confidential survey to gain valuable insights from people with disabilities, stakeholders and members of the public. This survey will allow us to understand your views, which will contribute to the development of the upcoming National Housing Strategy for People with a Disability (2022-2027).

Please note that all information is provided voluntarily; we will not ask for your name or email. We also ask that you do not provide any information which directly identifies you within your survey response. Any identifiable personal data received as part of the survey response will be deleted. If you wish to make contact with The Housing Agency, please visit our Contact Us page at <http://www.housingagency.ie/contact-us>.

This survey is an anonymous survey, meaning that we do not track your IP address or ask for any identifiable information.

What data we process and how we obtain it

We collect and analyse survey responses provided directly by the person completing the survey (or someone assisting them).

As the survey is anonymous, generally, we do not process personal data as the information you provide cannot directly or indirectly identify you.

The information you are in the liberty to provide includes:

- Age;
- Category of disability;
- County of residence;
- Your views on housing needs and the strategy.

In limited circumstances, data collected may indirectly identify someone. For instance, if your situation is very specific and you include detail about this within your survey response you may be virtually identifiable. In this instance, the information that might identify you will be removed from the survey response to protect your privacy.

The Housing Agency does not use automated processing for this initiative.



Why are we conducting this survey?

We would like you to take part in this survey to ensure that your views are incorporated into the upcoming strategy. This part of the consultation process includes:

- Conducting an anonymous survey;
- Cleansing the response data to remove any identifiers;
- Analysing the response data to understand your views and opinions;
- Using the survey response data to ensure that we have collected enough views from across the country and all target demographics.

Lawful basis

Under data protection law, The Housing Agency processes personal data as part of its public task. Personal data is processed under the lawful basis of public task under Article 6(1)(e) of the GDPR.

For how long we retain your data

Direct identifiers which may have been submitted in error (e.g., name, contact details) are removed as soon as possible after the close of the survey.

Initial survey responses are held for up to six months after the close of the survey. These responses are then processed to remove any potentially identifiable information (indirect identifiers).

Survey data that does not identify any individuals and survey outputs are retained until such time as the development of the new strategy is completed along with any additional documents relating to this.

With whom we share your data

We do not share your personal data with any other organisations or third parties unless we are legally obliged to do so.



International data transfers

The NHSPD survey is hosted on the survey platform SurveyMonkey, which uses hosting based in the United States. Data is transferred using a Data Processing Agreement and Standard Contract Clauses. After the close of the survey, all information is deleted from the platform and transferred to the Housing Agency's network drive.

Your rights

Under data protection law, you have the right to:

- Make a request to obtain a copy of your personal data;
- Request that we correct your personal data if they are inaccurate or out of date;
- Make a request that we erase or delete your personal data;
- Request that a restriction is placed on the processing of your personal data;
- Make a request to transmit your data directly to another organisation; and
- Object to the processing of your personal data.

We have a general privacy notice available on our website at <http://www.housingagency.ie/privacy>. Where you can find further information on these rights, including some restrictions that may apply to these rights.

Contacts

The Housing Agency as the data controller, is responsible for how your personal data is processed. As part of this responsibility, The Housing Agency has appointed a Data Protection Officer. If you have any concerns or questions about your personal data, you can get in touch with The Housing Agency's Data Protection Officer:

By post: Housing Agency, 53 Mount Street Upper, Dublin 2, Ireland, D02 KT73

By email: dpo@housingagency.ie

If you are dissatisfied with our processing of your personal data, you have a right to lodge a complaint with the Data Protection Commission by writing to: Data Protection Commission, 21 Fitzwilliam Square S, Dublin 2, D02 RD28, Ireland or by filling a form available on the DPC website.