

# Tenant Engagement Workshop

## 22 July 2021



An Ghníomhaireacht  
Tithíochta  
The Housing Agency



Supporting  
Communities™  
Empowering Society

Tenant engagement is an important part of international best practice in social housing policy. It includes activities ranging from the effective distribution of information among tenants, through to the involvement of tenants in housing management, governance, and ownership. International research has demonstrated the benefits that accrue from tenant engagement policies, both for tenants and social housing providers. In Ireland, tenant engagement is a growing field. Some housing providers have invested in dedicated tenant engagement teams, but the principles and practices of tenant engagement are of relevance to all those working in social housing delivery and management. The Housing Agency is collaborating with [Supporting Communities](#), Northern Ireland's Independent Tenant Organisation (ITO), to deliver a half-day workshop for Irish housing professionals working in the field of tenant engagement. The workshop will allow participants to explore best practice in tenant engagement, and consider the future direction of the field in Ireland.

### This workshop will

- Provide examples of best practice.
- Provide a discussion forum on the future of tenant engagement in Ireland.
- Enable housing professionals working in tenant engagement to meet, network with and learn from peers in other organisations.

### Date and Time

The workshop will take place on Thursday 22 July, 10.30-12.30

### What format with the workshop take?

The workshop will be held online, via Zoom. Participants will receive a link in advance.

### How do I sign up?

The workshop is free, but places are limited. Participants should be housing professionals working in roles related to the field of tenant engagement in social housing. To register, please complete the form available at this [link](#) by Friday 16 July. For further information please contact [training@housingagency.ie](mailto:training@housingagency.ie).