

LEADERSHIP IN HOUSING

**29TH SEPTEMBER 2023,
DUBLIN CASTLE**

**LEADERSHIP
IN HOUSING**

2023



**An Gníomhaireacht
Tithíochta**
The Housing Agency

In association with



**Chartered
Institute of
Housing**

#LEADERSHIPINHOUSING

AGENDA

| Time | Activity / Topic | Speaker / Panellist |
|------------------|---|--|
| 8.00 – 8.30 am | Event Registration (Refreshments provided) | |
| 8.30 – 8.45 am | Conference Opening & Welcome | Michael Carey - Chairman, The Housing Agency |
| 8.45 – 9.00 am | Opening address from Minister O'Brien | Darragh O'Brien, TD - Minister for Housing, Local Government and Heritage |
| | FIRST SESSION – BEING AN EFFECTIVE LEADER | |
| 9.00 – 10.00 am | Being an Effective Leader | Eileen Patterson – Board Member Clanmil Housing and Circle VHA |
| | | Noeline Blackwell – Chief Executive of the Dublin Rape Crisis Centre |
| | | John Concannon – Director General, Department of Foreign Affairs |
| | | Bob Jordan – CEO, The Housing Agency |
| 10.00 – 10.30 am | Panel discussion and Q&A | |
| 10.30 – 10.50 am | Break (Refreshments provided) | |
| | SECOND SESSION – MAKING AN IMPACT: LEADERSHIP IN HOUSING | |
| 10.50 – 12.00 pm | Impactful Leadership | Graham Doyle - Secretary General, Department of Housing, Local Government and Heritage |
| | Sustainability | Grainia Long - Chief Executive, Northern Ireland Housing Executive |
| | Nurturing Talent - Diversity and Inclusion | Mushtaq Khan - Chief Executive, Housing Diversity Network |
| | Women In Leadership | Lucy Cronin – VP EU Public Policy, Amazon |
| | Leading Social Change | Dr. Sam Tsemberis – Founder of Housing First |
| 12.00 – 12.30 pm | Panel discussion and Q&A | |
| | FINAL SESSION – REMAINING GROUNDED | |
| 12.30 – 1.00 pm | Looking After Yourself as a Leader | Camilla Beglan - Programme Director - Leadership Diploma, UCD Michael Smurfit Graduate Business School |
| 1.00 – 1.15 pm | Conference Close | Bob Jordan – CEO, The Housing Agency |
| 1.15 – 2.00 pm | Networking Lunch (Lunch provided) | |

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SPEAKER BIOS

ALISON O'CONNOR



Alison O'Connor is a journalist, broadcaster, and author who regularly appears as a commentator on television and radio. O'Connor has a specialisation in the area of politics, but also frequently ventures into other areas including the health service. She currently writes for the Sunday Times.

MICHAEL CAREY



Michael Carey is Chairman of The Housing Agency Board of Directors since 2018. Michael Carey has extensive experience in overseeing State bodies, having served as Chairman of Bord Bia (2011-2018), and as Chair of the Grow Dublin Tourism Alliance in 2016. He is the Executive Chairman of The Company of Food, a specialist food investment business, providing equity to start-up and established high-growth food businesses, and is also Chairman of East Coast Bakehouse, Ireland's largest biscuit manufacturer. He has been involved in several not-for-profit initiatives: Chair of Soul of Haiti Foundation (2009-2015) and Traidlinks Uganda (2013-2016) Member, Clinton Global Initiative (2009-2015); and a current Member of the Emeritus Advisory Board of Smurfit Graduate Business School.

DARRAGH O'BRIEN TD



Darragh O'Brien TD was appointed Minister for Housing, Local Government and Heritage in June 2020. He is an elected TD for the constituency of Dublin-Fingal. Prior to his election to the 30th Dáil in 2007, Minister O'Brien worked mainly in Financial Services and was elected to Fingal County Council in 2004. He was elected to Seanad Éireann in 2011.

He has held various positions within the Oireachtas including Vice-Chairperson of the Public Accounts Committee, Member of the Oireachtas Committee on Justice, Equality, Defence and Law Reform, Leader of Fianna Fáil in the Seanad and Opposition Frontbench Spokesperson on Dublin, Foreign Affairs and Housing.

BOB JORDAN



Bob Jordan was appointed Chief Executive of The Housing Agency – Ireland in September 2021. The Housing Agency is a government body that promotes the supply of housing and helps deliver sustainable communities throughout Ireland. From 2018-2021 Bob Jordan was the National Director of the Irish Government's Housing First programme, which provides permanent homes and wraparound supports to people who have experienced rough sleeping and long-term homelessness. Prior to his role in Housing First, Mr. Jordan was Chief Executive of the national housing charity Threshold for nearly a decade. He was Special Adviser to the Minister for Housing during 2016-2017. Bob Jordan was a coordinator of the ENHR Working Group on Private Rented Markets from 2008 - 2016.

SPEAKER BIOS

EILEEN PATTERSON



Eileen Patterson has had a long career as a housing professional and is committed to the delivery of high quality, affordable housing and support services. She has held senior positions in social housing in Northern Ireland with Radius, Fold, and the NI Housing Executive. Eileen has directly contributed to the development of housing strategy, policy and regulation and to the professionalism of housing staff and practitioners. She is a Chartered Member of the CIH, holds an MSc in Housing and is a graduate of the Queen's University Business Leaders Programme.

Eileen is currently the Deputy Chair of the Probation Board NI, is a Board Member of Circle VHA, Clanmil Housing Group, CIH Ireland Advisory Board and is a representative for Northern Ireland on the UK Collaborative Centre for Housing Evidence.

NOELINE BLACKWELL



Noeline Blackwell has been the Dublin Rape Crisis Centre's CEO since March 2016, and is set to retire from the role in the autumn of 2023. Blackwell is a solicitor, previously working as Director General of FLAC (Free Legal Aid Clinic) and was presented last year with a Lifetime Achievement Award at the Irish Law Awards 2022. She has also been awarded honorary doctorates in law from University College Dublin and Trinity College Dublin.

JOHN CONCANNON



John is the Director General of "Global Ireland" in the Department of Foreign Affairs. Global Ireland is an initiative designed to double Ireland's international footprint by 2025. This role includes responsibility for the coordination of the Global Ireland policy, Cultural Diplomacy, Public & Digital Diplomacy, and the Communications function for Ireland's Department of Foreign Affairs.

John has held numerous leadership roles across both public and private sectors, including with Unilever PLC, Dubarry, Fáilte Ireland, the Taoiseach's Office, the Department of Culture Heritage and the Gaeltacht, the Department of Foreign Affairs, and has served as Vice President of the University of Galway.

John is passionately committed to the wider community and social development of Ireland. He served as Vice President of University of Galway, Chairman of Cope Galway, and Chairman of Gaisce – The President of Ireland's Award, Chairman of the Galway Age Friendly Initiative, a Co-Creator of Ashoka Ireland's ChangeNation, a Director of ChangeX.org social enterprise, and recently concluded a term as a Board Member of Connacht Rugby.

John is a graduate of Galway University, and holds a Bachelor of Commerce, a Masters Degree in Business Studies, and a Postgraduate Higher Diploma in Marketing Practice.

SPEAKER BIOS

GRAHAM DOYLE



Graham Doyle is the Secretary General at the Department of Housing, Local Government & Heritage since July 2020. Prior to this, he worked as Secretary General at the Department of Transport, Tourism & Sport, and as Chief Executive at Waterford Airport.

GRAINIA LONG



Grainia Long is the Chief Executive of the Northern Ireland Housing Executive, the strategic housing authority for Northern Ireland and one of the largest publicly owned social landlords in Europe.

Previously, Grainia was the Commissioner for Resilience for the city of Belfast, and co-chaired the Belfast Climate Commission. Grainia was also the Chief Executive of the National Child Protection Charity in the Republic of Ireland, ISPCC Childline. This position followed several years working in housing, including as Chief Executive of the Chartered Institute of Housing (CIH), and previously National Director of the CIH in Northern Ireland.

She has served two terms as a member of the Northern Ireland Human Rights Commission, was a member of the Lyons Commission on Housing Supply and Advisor to the Best Commission on the Future of Housing in Northern Ireland.

With extensive experience as a Non-Executive Director, she spent six years as Senior Independent Director at Metropolitan Thames Valley Housing Trust, a social housing provider in England.

Grainia is currently a Board Member of the CEF (Chief Executive's Forum), and is Chair of Business in the Community Northern Ireland (BITICNI) Environmental Leadership Team.

MUSHTAQ KHAN



Mushtaq works for Housing Diversity Network, a training and consultancy organisation helping the housing sector become more inclusive in terms of its leadership, service provision and workforce development. He has worked for several housing and regeneration organisations throughout his career, as well as running his own consultancy business. He was previously Director of Commercial Partnerships at the Jigsaw Group as well as Director of Akxa Homes. He has also worked at a senior level in local authorities for over fifteen years, including working for large metropolitan councils such as Oldham, Trafford and Lambeth.

Mushtaq is committed to ensuring that disadvantaged communities have access to housing, employment and training opportunities. He is keen to ensure that the housing sector provides services that make a real difference to people's lives.

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SPEAKER BIOS

LUCY CRONIN



Amazon Vice-President EU Public Policy, Lucy Cronin is a senior public affairs professional with 30 years' experience, working for a wide range of highly regulated sectors impacted by international, EU, national and local policy developments. During that time, Lucy has also been a director of a range of businesses, charities and NGOs and has delivered guest lectures on political communications at Dublin City University. Lucy has a B.A. in political science from Trinity College Dublin and a Masters in International Relations from Université Libre de Bruxelles.

DR SAM TSEMBERIS



Dr. Sam Tsemberis is a psychologist who has been described as "revolutionising the way we think about homelessness". Dr. Tsemberis is Founder and CEO of the Pathways Housing First Institute and Assoc. Professor at UCLA Department of Psychiatry. Dr. Tsemberis is author of Housing First, Hazelden Publishing and co-author of Housing First, Oxford University Press as well as many research articles and book chapters.

Housing First is an evidence-based program with a robust research evidence base. Findings from several randomised control trials report an 80% rate of housing stability for Housing First compared to 40% housing stability for traditional homeless programs. Studies have been conducted in the US, Canada and France.

CAMILLA BEGLAN



Camilla runs her own People Performance Consulting and Coaching practice with clients in Europe, the US, and Asia. She divides her time between Dublin and central Europe.

She spent ten years in international sales followed by twelve years consulting with PwC. As a consultant, she advised private and public sector organisations on strategy, organisational change, performance improvement, commercial due diligence and more. She led the PwC People and Change practice advising a cross section of clients on people issues. She also spent a number of years as Global Lead for Leadership/L&D in Bombardier Transportation in Berlin.

Camilla now focuses her time designing and delivering interventions to assist organisations, divisions, teams and individual leaders in transitioning from some current state to some future desired state. She is impact-driven, eschewing process-based approaches in favour of relational-based interventions that her experience shows to be more sustainable.