



An Ghníomhaireacht
Tithíochta
The Housing Agency

The *My Home* Project

Supporting people with complex mental
health difficulties to live independently:
a case study of interagency working
in the West Region



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1 Introduction

This paper is a case study of the *My Home* project pilot, a collaborative interagency project in the HSE West region, which aimed to meet the housing and support needs of Mental Health Services clients. The project partners were local mental health services in HSE Community Healthcare West, Galway County Council, Roscommon County Council and Galway Simon Community. 30 people had been housed with supports under the project at the conclusion of the pilot in June 2021 (O'Kelly, 2021). The *My Home* project continues its work. Further information can be obtained from Lorraine Kelly, Housing Coordinator for Mental Health in HSE Community Healthcare West, My Home Project Lead.

The *My Home* project demonstrates how effective collaborative interagency working results in people with mental health difficulties transitioning to their own tenancies in the community with supports to sustain the tenancy baked in.

This briefing paper was commissioned under Action 2.1.4 of the *National Housing Strategy for Disabled People 2022-2027 Implementation Plan*: "Examine existing models of housing and supports to inform and determine the optimum way that housing and support can be aligned to best meet the needs of disabled people".

The report begins with a brief description of methods, continuing with a consideration of the policy context for the *My Home* case study. It describes models of housing with supports in Ireland and outlines the HSE Housing Co-ordinator (Mental Health) role. The *My Home* project is reported and the paper concludes with the elements of good practice demonstrated in the *My Home* case study.

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Methods

Desk research was undertaken in May 2024. Searches for materials relating to interagency projects in Ireland to provide housing with supports for disabled people were conducted. Scopus, PubMed, the Lenus research repository, websites of relevant stakeholders and entities, including but not limited to, the HSE, local authorities and NGOs, were searched to identify published materials, reports, presentations, and a range of materials including policy, strategy and protocol documents, and newsletters, about interagency projects of housing with supports for disabled people for any of the four categories of disability, as defined in the *The National Housing Strategy for People with a Disability 2011 to 2016 (extended to 2020) NHSPwD 2011-2016*. Six housing with supports interagency projects were identified, five in mental health and one in intellectual disability.



3 Policy Context

The 'equal right of all persons with disabilities to live in the community, with choices equal to others' was established under Article 19 of the *United Nations Convention on the Rights of People with Disabilities (UNCRPD)* 2006. Ireland ratified the *Convention* in 2018 and committed to supporting disabled people to live independently and be included in the community, as laid out in *NHSPwD 2011-2016*. The *Strategy* clearly defined for the first time four categories of disability: physical, intellectual, sensory and mental health. The *National Housing Strategy for Disabled People, 2022-2027* continues the government policy of supporting disabled people to live independently, outlining the vision to "facilitate disabled people to live independently with the appropriate choices and control over where, how and with whom they live, promoting their inclusion in the community."

The *NHSPwD 2011-2016* recommended a partnership approach with interagency collaborative working between a diverse and broad range of stakeholders including the HSE, local authorities (LAs), approved housing bodies (AHBs) and non-government organisations (NGOs) for disabled people to achieve independent living in their own homes. The *Strategy* clearly assigned roles and responsibilities to partners, with the HSE responsible for providing supports and tenancy sustainment services to disabled people, and local authorities responsible for providing housing. Additionally, NGOs were identified as having a role in assisting in the provision of tenancy sustainment supports, while AHBs could be a source of housing units for the local authority.

The need for social care supports for mental health service clients transitioning to independent living from mental health settings was identified in the *NHSPwD 2011-2016*. It was the first policy document in Ireland which acknowledged mental health as a disability and thus underpinned the transition from congregated housing to independent tenancies for those with mental health difficulties (Cowman, Cahill & Cobbe, 2016). It also mandated the requirement for interagency working between HSE Mental Health Services and local authorities (Cowman, Cahill & Cobbe, 2016).

4 Housing with Supports Models

The *NHSPwD 2011-2016* and *A Vision for Change (2006)*, the strategy for mental health, provided the impetus for a number of interagency projects to be established. They developed models of housing with supports for people with mental health difficulties who were accessing HSE Mental Health Services. The search for this paper identified projects in five Community Healthcare Organisations (CHOs) that support HSE Mental Health Service clients, and one project in CHO2 supporting people with an intellectual disability to live independently (Galway County Council, 2023). The post of Housing Co-ordinator (Mental Health) has been created in up to seven of the HSE CHOs (Cowman et al., 2022; Hennessy, 2022). Several CHOs had housing with support models in place for Mental Health Service clients predating the Strategy, the longest standing of which is CHO7's *Creating Foundations*, established in 2013. See Table A1.1.



5 The Role of the HSE Housing Co-ordinator (Mental Health)

The role of Housing Co-ordinator for Mental Health was developed as part of the implementation of the *NHSPwD 2011-2016* as it applied to people living with mental health issues. The role is underpinned by *Sláintecare, Sharing the Vision* and the *National Framework for Recovery in Mental Health*. One such role was to be established within each of the nine HSE CHOs; from 2018, seven of the nine CHOs appointed Mental Health Housing Co-ordinators. See Table A1.1.

The newly-appointed Housing Co-ordinators in Mental Health worked initially to map existing resources and structures, while also focusing on tenancy sustainment supports (Hennessy, 2022). The role functions include developing effective partnerships with both internal and external stakeholders, seeking to embed evidenced-based models of practice to create sustainable pathways to housing for people living with mental health issues and additionally, to co-ordinate and facilitate associated activities specific to the identified housing needs in individual CHO regions (O'Kelly, 2021).

To achieve this, Housing Co-ordinators work on a broad range of responsibilities (Mental Health Housing Co-Ordinators Network, 2023):

- Collecting and analysing information on the housing and support needs of people connecting with Mental Health Services
- Working with the Housing Departments in LAs and AHBs to improve access to social housing for people connecting with Mental Health Services
- Raising awareness about housing and independent living within HSE Mental Health Services
- Developing supportive housing programmes with other agencies based on local need
- Supporting HSE Community Mental Health Teams in the Mental Health Services in addressing housing issues
- Supporting and engaging in training and research on housing matters and mental health
- Promoting the voice of people with lived experience of the mental health services in the areas of housing and independent living

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The My Home Project

My Home is an interagency partnership project in CHO2 between the HSE, two local authorities and an NGO, which was initially piloted in 2020-2021. A qualitative evaluation of the pilot was conducted in 2021 and this case study is based on its report (O'Kelly, 2021), with additional materials from Galway County Council, which describe the housing allocations process and the workings of its Mental Health Subgroup, Housing Disability Steering Group (HDSG) (Keon, 2024, Galway County Council 2021). The *My Home* pilot project was explicitly modelled on the Creating Foundations project established in CHO7 in 2013, which provides a person-centred housing-led support service to Mental Health Service clients.

My Home takes a person-centred approach to assist Mental Health Service clients in the Galway/Roscommon Community Mental Health Service achieve independent living in their own homes. The *My Home* project serves HSE West Mental Health Service clients who are on the housing waiting list with either of Galway or Roscommon County Councils. To be eligible to be referred to the *My Home* project, Mental Health Service clients must have an application for housing with the relevant local authority. In this way, they are clients of both the HSE and the LA. Interagency partners comprise Galway Roscommon HSE Community Healthcare West Mental Health Services (CHO2), Galway County Council, Roscommon County Council and Galway Simon Community.

6.1 My Home Objectives and Principles

My Home was initially set up as a pilot project, which ran from February 2020 to June 2021, with three main objectives:



To deliver a new housing-led community integrated recovery focused model in Galway Roscommon



To provide a comprehensive assessment of the housing and support needs of residents in mental health congregated settings in Galway/ Roscommon referred to the project



To provide intensive, individualised psychosocial support to enable a proportion of this cohort to transition into accommodation suited to their needs and of their choosing.

It intentionally modelled its principles and practices for interagency working on those developed by the *Creating Foundations* project. Firstly, it adopted a person-centred and rights-based approach. Secondly, it created and maintained a housing record for each Mental Health Service client who was on the local authority housing list, which enabled emerging housing needs by clients to be identified and also aided local-authority planning for future housing need. Thirdly, it prioritised clients in the 'offer zone'¹ for social housing by the local authority and those clients who could not move due to a lack of suitable accommodation. Lastly, clarity around the responsibility of each agency was explicitly laid out.

6.2 Partners, Roles and Responsibilities

The HSE is responsible for providing mental health support, the local authority for providing housing and Galway Simon for providing floating social care support to help clients sustain their tenancies.

6.2.1 HSE WEST HOUSING CO-ORDINATOR (MENTAL HEALTH)

In 2018, CHO2 appointed a Housing Co-ordinator for Mental Health, who had a background as a Senior Mental Health Social Worker in the HSE. The Co-ordinator initiated planning for an interagency project with local authorities and an NGO, Galway Simon Community, to provide housing with supports for clients of Mental Health Services in HSE West. Funding was sought and granted by the *Sláintecare* Integration Fund in April 2019 for a pilot project to run from early 2020 to December 2020, which was extended to June 2021.

1. Offer zone: applies to an applicant whose application has been processed by a full shortlisting review and has supports from stakeholders confirmed and in place prior to a finalised housing allocation (Galway County Council, 2021). See also, Section 6.2.3

On first taking up the role, the Housing Co-ordinator identified the need in HSE CHO2 for a Social Care Floating Support model; developed and submitted the *My Home* project proposal which won funding; developed protocols, guidance and training materials; established groups; developed a housing needs record for each client in Mental Health Services in CHO West; and implemented the use of a checklist developed by the *Creating Foundations* project in CHO7.

Community Healthcare West Mental Health Services was the lead partner in the *My Home* pilot. Staffing of the pilot project consisted of the HSE Housing Co-ordinator, three Galway Simon Housing Support Workers (who reported to a Galway Simon Service Manager) and an administrative assistant post (0.5 w.t.e.).

The Role of the HSE West Housing Co-ordinator (Mental Health)

A key role of the Housing Co-ordinator is to identify the housing needs of HSE Mental Health Service clients. To accomplish this the role entails:

- Being in regular contact with each mental health multidisciplinary team (MDT) in HSE West
- Using the HSE Mental Health Services housing needs records to identify clients who are on Galway County Council's housing waiting list and who have consented to inclusion
- Proactively identifying housing needs of Mental Health clients, instead of reactively

To achieve this, the Co-ordinator developed interagency relationships with external agencies: the two local authorities, Galway County Council and Roscommon County Council; AHBs; and an NGO, Galway Simon Community. As part of the role the Co-ordinator represents the HSE at the Housing Disability Strategic Groups in each of the four local authorities in CHO2 regarding housing need and also works in partnership with a Service Manager in Galway Simon on housing support services for clients housed as part of the project. The role's positioning enables strategic oversight which allowed for identification of barriers and enablers for HSE clients with mental health difficulties to live independently. The Co-ordinator assists staff of all the partners to resolve day-to-day issues informed by the Co-ordinator's expertise and knowledge of policy, systems and structures.

6.2.2 GALWAY SIMON COMMUNITY

Galway Simon Community, an NGO providing services to homeless people, joined the *My Home* project in 2019. Its person-centred approach in its services and its knowledge of Galway were aligned with *My Home*'s values and requirements. Its support to clients is informed by an emphasis on recovery and equipping clients to meet their full potential for independent living. A Galway Simon Service Manager liaised with the HSE Housing Co-ordinator and line-managed three Floating Mental Health Housing Support Workers appointed to the project.

Floating Mental Health Housing Support Workers

Galway Simon appointed three Floating Mental Health Housing Support Workers to the pilot project. Their role was to provide floating non-clinical support to clients who had transitioned to living independently in the community as part of the project. The Support Workers provided both practical

and emotional supports to clients. Practical supports included budgeting and bill management; help with engaging with statutory and community services; integration into the community; help with sourcing education, training and employment; and basic independent living skills.

6.2.3 GALWAY COUNTY COUNCIL

The two local authority partners in the *My Home* project have responsibility for supplying housing units from their own or AHB stock. Local authorities are required to develop policy around the provision of social housing to disabled people to plan for same. Local authorities are required to introduce an 'offer zone' for social housing; a six-month period in which a housing application for priority (that is, made under one of the four categories of disability) would be offered a property. The 'offer period' introduced by the 'National Guidelines for the Assessment and Allocation Process for Social Housing Provision for People with a Disability'² intends to allow for supports required to live independently to be put in place. Housing Disability Steering Groups (HDSGs) operate in each local authority area. The groups allow for an integrated and strategic response to the needs of disabled people at local level. HDSGs include representation from local authority, HSE, disability organisations, Disabled Persons Organisations, Approved Housing Bodies. HDSGs may set up subgroups for interagency workings around each of the four categories of disability.

This report focuses on the Galway County partner in *My Home*. Galway County Council's HDSG was established under its *Strategic Plan for Housing People with a Disability 2021-2026*. The plan is underpinned by the *NHSPWD 2011-2016* and *Housing for All*. The HDSG established subgroups for each category of disability, including a Mental Health Subgroup, to support mutual clients of both the HSE and Galway County Council transition to independent tenancies with supports. Galway County Council employs a Senior Social Worker who actively works on the HDSG and the Mental Health Subgroup.

Galway County Council has identified that disabled people are under-represented in housing applications (Galway County Council, 2021) and that this is particularly the case for applicants who are linked to a disability service provider/the HSE and living in the community/ have a disability, or residing in a congregated or service setting. In the Galway County Council area, applications for housing under mental health form the largest cohort of the four disability categories in terms of housing applications. See Table A3.1 and Figure A3.3.

Membership of the Mental Health Subgroup comprises representatives from both Galway County Council and the HSE. The Senior Social Worker and the Senior Executive Officer from Galway County Council's Housing Division are members of the subgroup, along with the HSE Housing Co-ordinator. Housing Support Workers attend the subgroup meetings as required when specific clients' cases are under consideration.

6.3 Processes and protocols

At a strategic level there are four parties providing people with mental health difficulties housing with supports: the client, the HSE, the NGO and the LA. There are two separate processes run by two separate bodies: firstly, the mental health care of the client and the identification of supports required to sustain them in an independent tenancy is the remit of the HSE; secondly, applications for and provision of Social Housing Support are managed by the local authority. The NGO often works directly with the

2. Introduced by the 'National Guidelines for the Assessment and Allocation Process for Social Housing Provision for People with a Disability'

HSE to deliver the non-clinical tenancy support services once the first two processes are in place and the client is approaching the 'offer zone' for housing by the LA.

In Galway County Council, the HDSG Mental Health Subgroup provides the forum for Galway County Council and the HSE Housing Co-ordinator to bring the two processes together to ensure mutual clients to be housed with supports do not miss the opportunity to be housed because of a lack of liaison in ensuring the supports are in place when the property is offered. The Subgroup brings in the Support Workers as required when discussing and planning individual cases.

6.3.1 REFERRAL PROCESS TO THE MY HOME PROJECT

HSE West Mental Health Service clients who have a housing application with the relevant local authority (that is, Galway or Roscommon County Councils) are eligible to be referred to the *My Home* project. An exclusion criterion to the *My Home* pilot project was applied to clients with active addictions or with an acquired brain injury. *My Home* referrals were further prioritised for clients who were approaching the 'offer zone' for social housing.

HSE Process

- The HSE Mental Health multidisciplinary team (MDT) discusses clients of its service at its meetings
- Following discussion at the MDT and with the client, the HSE Mental Health Social Worker or Key Worker identifies clients with housing and support needs
- The HSE worker alerts the Housing Co-ordinator to the potential for referral of the identified client to *My Home*
- The HSE worker and the Co-ordinator check that the client meets the eligibility criteria to *My Home*
- Informed consent to be referred to *My Home* is sought from the client for a referral and assessment to be submitted to the Co-ordinator
- The client is admitted to *My Home*
- For clients approaching the 'offer zone' the Co-ordinator prioritises the referral to the project
- The Co-ordinator discusses each client admitted to *My Home* with the Galway Simon Service Manager

Galway Simon

- The Service Manager allocates each client to a Galway Simon Housing Support Worker
- The Support Worker liaises with the HSE referrer or HSE key MDT member to arrange to meet the client together
- The HSE Housing Co-ordinator, the Galway Simon Service Manager and the Housing Support Workers meet monthly

The Support Worker

- Provides a monthly update about the client to the HSE referrer or HSE key MDT member
- Attends HSE care plan review meetings and case conferences with the client and MDT members as required

6.3.2 THE CLIENT'S APPLICATION FOR HOUSING TO GALWAY COUNTY COUNCIL

The Mental Health Service client is responsible for making an application for housing to the local authority.

- The client makes an application for prioritisation for housing on mental health disability basis to Galway County Council, either independently, or more usually, with the assistance of a Mental Health Social Worker or Key Worker
- The client submits *Form 1, Disability and/or Medical Information Form* as part of the application
- Galway County Council requires *Section 3 and 4 of Form 1* to be completed by two healthcare professionals who work with the person with a disability or medical condition. Often, completion of these sections is facilitated by the HSE MDT.

6.3.3 HOUSING ALLOCATION PROCESS, GALWAY COUNTY COUNCIL

Galway County Council allocates housing as outlined in its *Housing Allocation Scheme* (Galway County Council, 2020). Its Scheme is in accordance with *Section 22 of the Housing (Miscellaneous Provisions) Act 2009* and the *Social Housing Allocation Regulations 2011 (S.I. No. 198 of 2011) as amended*. It is aligned to government housing plans and strategies including the *NHSPwD* and *Sláintecare*. Eligibility criteria to make a housing application include being age 18 or over and having a legal right to reside in the State. Section 3.7 of the Scheme lays out the categories relevant to housing need.

- Galway County Council (GCC) assesses if priority is to be awarded to the application based on the information and evidence provided on *Form 1*
- Applications may be assessed and decided on within GCC but some applications are referred to the HDSG for discussion and recommendations from the Mental Health Subgroup
- Applications identified as priority are discussed using the housing reference number, geographical area of preference, time on the list and accommodation type required
- GCC checks all required documentation is on file, that the applicant is in the correct category of need and if there is any case for backdating
- If further documentation is required by GCC, the Housing Co-ordinator reverts to the MDT
- GCC matches potential appropriate accommodation to need for clients approaching the 'offer zone'

- The Housing Co-ordinator reverts to the MDT for preparation of a support plan
- GCC communicates to the HSE that the 'offer zone' for a client is being approached, if a suitable property is identified
- GCC review the application documentation
- GCC decide whether to proceed or not to housing allocation
- GCC arranges an interagency meeting in more complex cases
- GCC issue the housing offer to the client in line with its *Allocation Scheme*

6.3.4 MENTAL HEALTH SUBGROUP, HOUSING DISABILITY STEERING GROUP, GALWAY COUNTY COUNCIL

The HDSG Mental Health Subgroup supports people attending Galway Mental Health Services who are nearing the top of the housing waiting list in Galway County Council and who will be offered social housing within six-twelve months, known as 'approaching the offer zone'. The Subgroup work in partnership to ensure that clients do not miss the opportunity to be housed because of a lack of interagency working at the crucial period of the 'offer zone'. These clients include those attending Mental Health Services who do not require support to maintain a tenancy, those in insecure tenancies such as mental health hostels, those with long-term severe mental health issues living with parents and lastly, those in an existing tenancy which is at risk and who require support with psychosocial issues that impact their mental health and ability to maintain a tenancy.

The Subgroup takes a partnership approach to housing vulnerable people with mental health difficulties. A collaborative leadership approach is explicitly employed by the Subgroup, informed by three key principles; agreeing a shared purpose, focusing on relationships and systems, and using interventions. It is person-centred, providing a forum for progression of complex cases and vulnerable clients who would not otherwise be housed. The partnership approach evidenced by Galway County Council and HSE CHO2 is deemed by its partner agencies to be unique in Ireland in its equal commitment by both partners.

From the perspective of Galway County Council, the HSE Housing Co-ordinator liaises between Galway County Council, HSE Mental Health Services and Galway Simon Community. The Co-ordinator works with the Senior Social Worker and the Senior Executive Officer in Housing from Galway County Council.

Accommodation and supports are reviewed together in the holistic setting allowed by the Mental Health Subgroup forum. It allows for discussion of cases, development of action plans and acts as a communication channel between Galway County Council and the HSE. Additionally, the HSE Mental Health Teams identify priorities for discussion from each geographical area at the Mental Health Subgroup meetings.

6.3.5 DISCHARGE FROM THE MY HOME PROJECT

A *My Home* client is discharged from the project with their consent and a discharge protocol is followed. Discharge does not preclude the person continuing as an HSE Mental Health Services client

6.4 Outcomes of the My Home project 2020-2021

30 clients were supported to transition to tenancies with supports as part of the *My Home* pilot. See Table 1.

Table 1: *Housing outcomes for My Home pilot project 2020-2021*

Initial Housing Situation	Housing Outcome	N
Mental Health Hostel	LA or AHB tenancy	18
Mental Health Hostel	Moved back to own home	1
Nursing Home	AHB tenancy	1
Hospital	LA tenancy	1
Insecure tenancy in the private rented sector	LA tenancy	3
Family home	LA tenancy	1
Family home	HAP-supported tenancy in the private rented sector	2
At-risk tenancy	Maintain tenancy in existing tenancy	3
Total		30

6.5 Outcomes of Galway County Council HDSG Mental Health Subgroup, 2020-2024

52 people have been housed with supports to live independently in the Galway County Council area, 12 of whom moved from mental health hostels to independent tenancies with support.

Table 2: *Galway County Council housing allocations to applicants on basis of mental health priority*

Year	N
2020	22
2021	10
2022	22
2023 (to July)	14
Total	68

7 Key Principles of My Home

The key principles demonstrated by the My Home project included:

- Mental Health Services clients were the project focus
 - ➔ Clarity about, and focus on, who the project is serving: person-centred and rights-based approach
- Prioritising clients in the 'offer zone' for social housing by the local authority and those clients who could not move due to a lack of suitable accommodation
- The Housing Co-ordinator role is essential to successful working and outcomes of enabling people with mental health difficulties live independently in their own homes
Galway County Council support the establishment of HSE Housing Co-ordinator posts for the other three categories of disability
- Funding for the pilot
- Principles of interagency working
 - ➔ Clarity around roles and responsibilities of each partner
 - ➔ Equal partnership between each agency: The partnership approach evidenced by Galway County Council and HSE CHO2 is deemed by its partner agencies to be unique in Ireland in its equal commitment by both partners
 - ➔ Structures put in place that support liaison, communication and collaborative working
 - ➔ Equal commitment by all partners to project values, principles, communication and liaison

- ➔ O'Kelly (2021), quoting research from Australia (Shepherd & Meehan, 2012), identifies four principles for effective interagency working: firstly, working as a team; secondly, participating in planning and decision-making; thirdly, developing non-hierarchical relationship and sharing expertise, and lastly, showing trust and respect for collaborators (Carnwell & Carson, 2004, cited in Shepherd & Meehan, 2012). The evaluation of the My Home project demonstrated that the project used each of these principles to underpin its collaborative working
- Processes, systems and record keeping
 - ➔ Created and maintained a housing record for each Mental Health Service client who was on the local authority housing list, which enabled emerging housing needs by clients to be identified and also aided local-authority planning for future housing need
 - ➔ A focus on ensuring that the systems and processes are understood and adhered to





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Appendix 1

Housing with Supports Models for Disabled People

Table A1.1 *Housing with Supports Models for Disabled People as at November 2022 (Adapted from Cowman et al., 2022 & Hennessy, 2022)*

Project Name	Creating Foundations
CHO	CHO7 HSE East Mental Health Services
Year begun	2013
Disability category	Mental health
LA partner	South Dublin County Council Dublin City Council Kildare County Council Wicklow County Council
NGO partner	Focus Ireland
Staffing	HSE Mental Health Services Project Lead (Housing Co-ordinator) Focus Ireland: Housing Support Workers x 6
Funding	Originally Genio grants, then Service Reform Fund and currently funded by HSE Mental Health Service and Focus Ireland
Outcomes	Over 100 individuals supported to move to their own home. Actively supporting 50 Mental Health clients, 7 of these have recently been housed and 11 are waiting to sign tenancy and move in.

Project Name	North Tipperary Intensive Tenancy Support Service
CHO	CHO3 HSE Mid West Mental Health Services
Year begun	2018
Disability category	Mental health
LA partner	Tipperary County Council: Thurles & Nenagh
NGO partner	Focus Ireland
Staffing	HSE Mental Health Services Project Lead (Housing Co-ordinator) Focus Ireland: Tenancy Support and Sustainment Staff x 2
Funding	Originally Service Reform Fund, and currently a service level agreement being finalised between Tipperary County Council Mental Health Services and Focus Ireland.
Outcomes	

Project Name	START (Supporting Tenancy and Recovery Targets)
CHO	CHO5 HSE South East Mental Health Services
Year begun	2019
Disability category	Mental health
LA partner	Tipperary County Council (south) Carlow County Council Kilkenny County Council Wexford County Council
NGO partner	Focus Ireland Good Shepherd
Staffing	HSE Mental Health Services Project Lead (Housing Co-ordinator) Focus Ireland: Housing Support Workers x 2.5 Good Shepherd Centre: Housing Support Worker x 1
Funding	Originally SRF funding. Separate funding agreements between Mental Health, Good Shepherd Centre, Focus Ireland and the individual LAs
Outcomes	32 individuals have moved into their new homes. An additional nine clients have received support to either sustain their tenancies or prepare for independent living. Initial findings from recent evaluation indicate high client satisfaction

Project Name	My Home Project (piloted 2020-2021)
CHO	CHO2 HSE West Mental Health Services
Year begun	2020
Disability category	Mental health
LA partner	Galway County Council Roscommon County Council
NGO partner	Galway Simon Community
Staffing	HSE Mental Health Services Project Lead (Housing Co-ordinator) Galway Simon: Floating Housing Support Workers x 3 (report to Galway Simon Services Manager)
Funding	Commenced with Sláintecare Integration Fund grant.
Outcomes	More than 30 individuals supported, including the direct transition of 18 individuals who had lived from 4 to 40 years in mental health residences, to their own tenancies

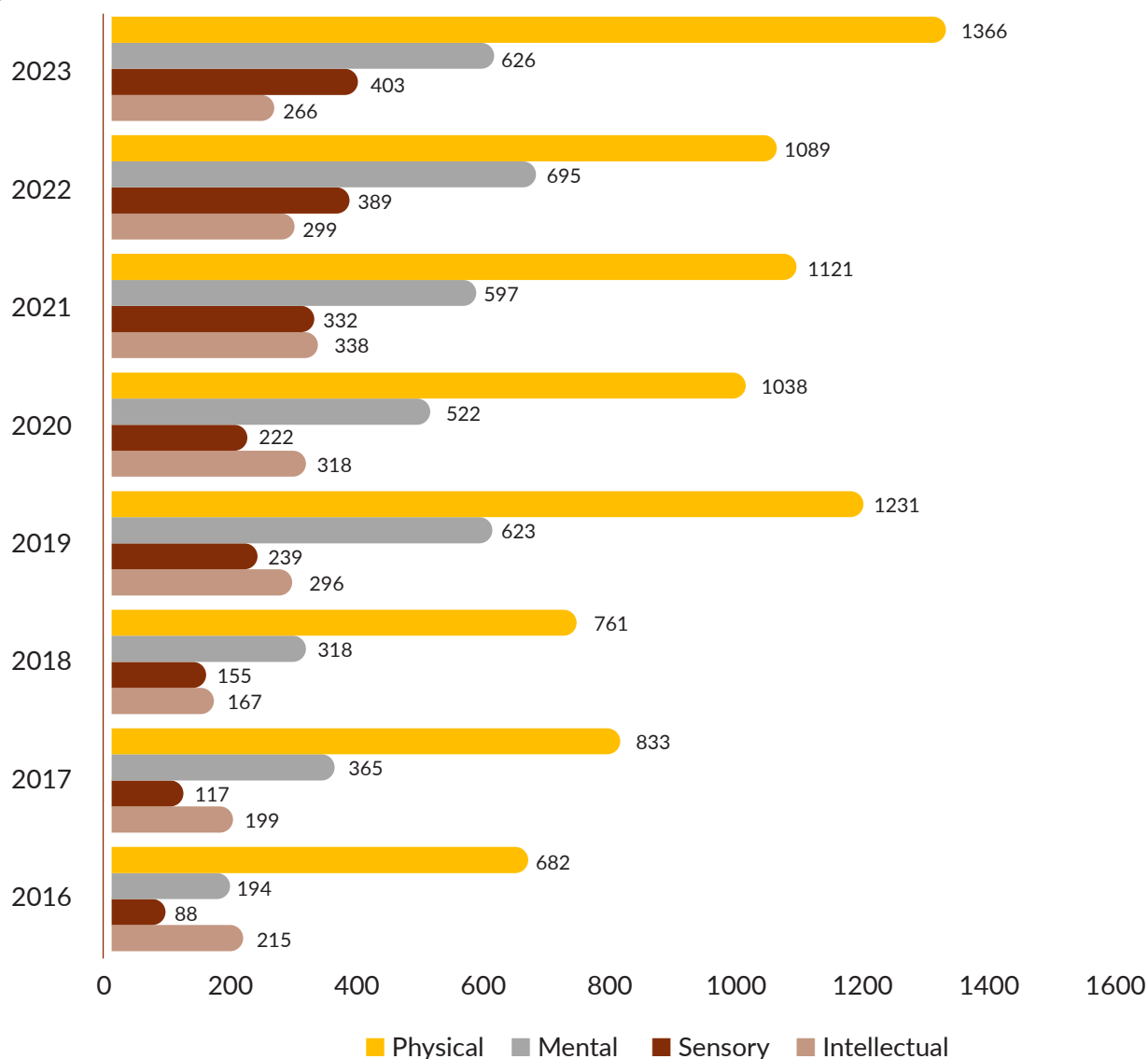
Project Name	Wicklow Mental Health Tenancy Sustaining Project
CHO	CHO6 HSE East Mental Health Services
Year begun	2020
Disability category	Mental health
LA partner	Wicklow County Council
NGO partner	HAIL
Staffing	HSE East Mental Health Services Project Lead (Housing Co-ordinator) Mental Health Tenancy Support Worker x 1
Funding	Jointly funded between Wicklow County Council and HSE Mental Health Service. Both parties have separate service level agreements with HAIL
Outcomes	To date 30 people have been supported since project commenced including 10 who have moved into their own tenancy.

Project Name	Living my Life pilot project
CHO	CHO2
Year begun	2023
Disability category	Intellectual
LA partner	Galway County Council Galway City Council
NGO partner	Ability West (AHB) Brothers of Charity
Staffing	Housing Co-ordinator (employed by Ability West) Social Work Team Leader (employed by the Brothers of Charity)
Funding	HSE West Disability Services
Outcomes	-



Appendix 2

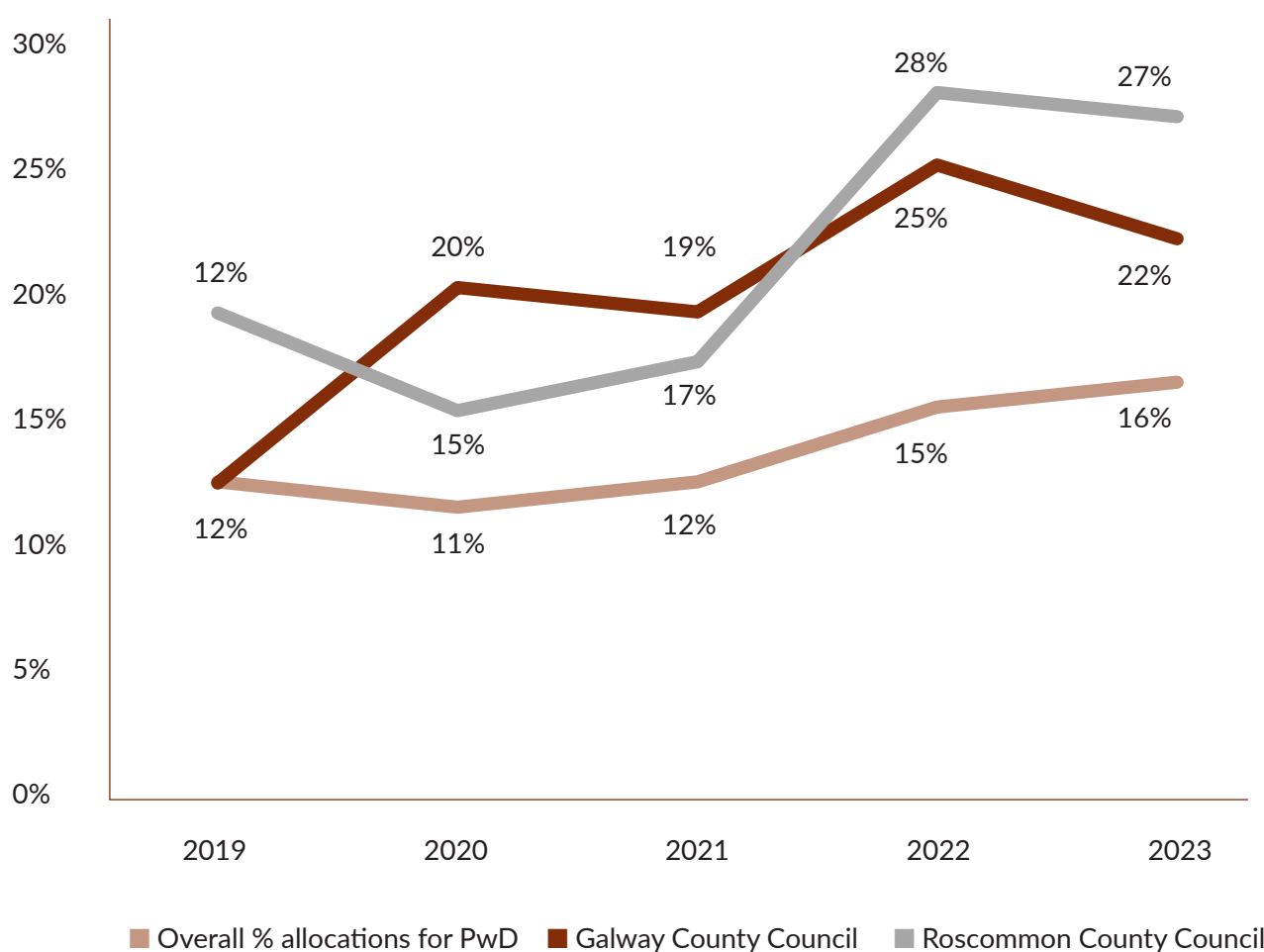
Housing allocations to disabled people by disability 2016-2023³



3. Source: LA Housing Allocations, The Housing Agency

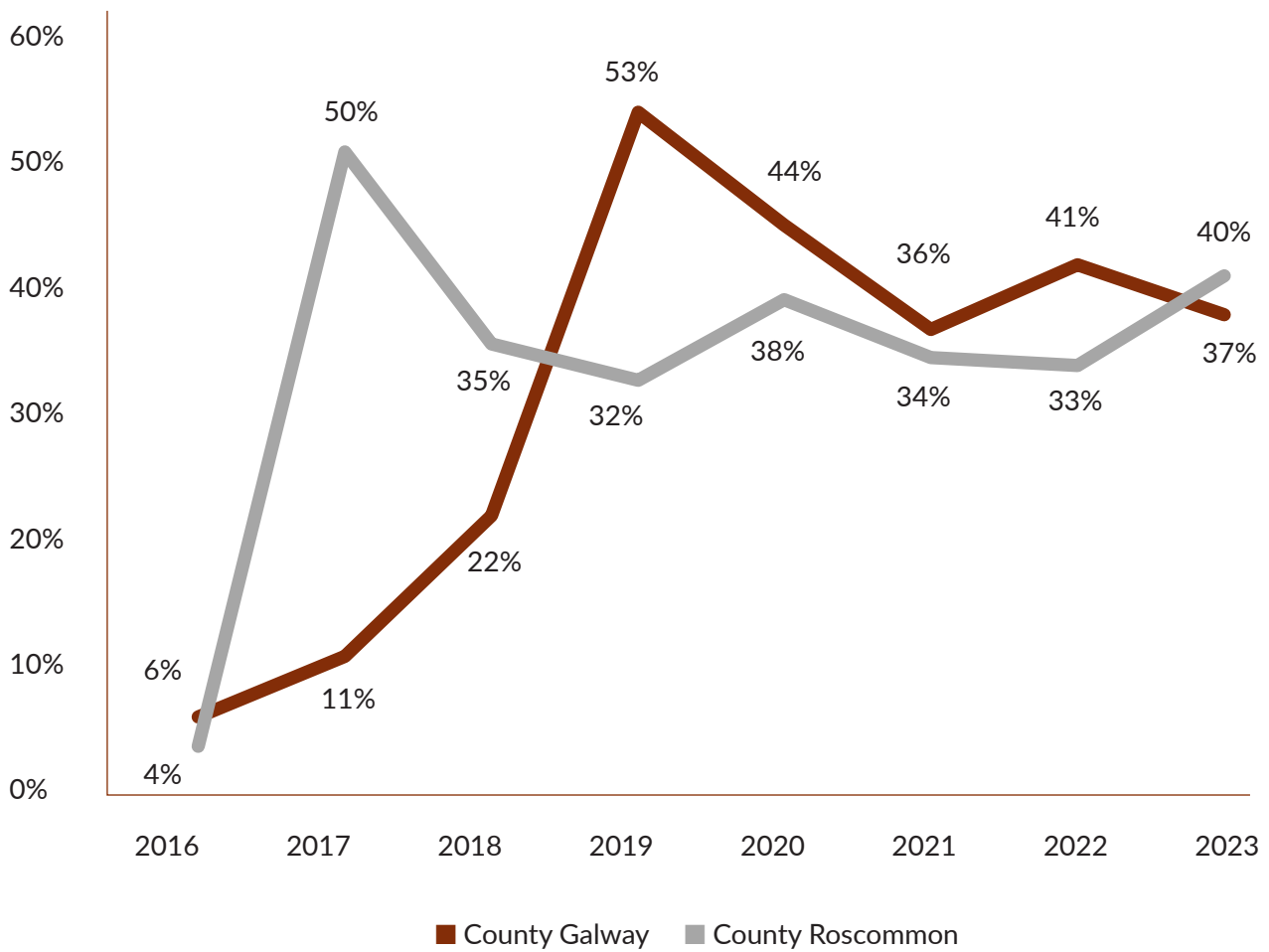
Table A2.1: Housing allocations by Galway and Roscommon County Councils by disability 2016-2023

	Intellectual		Mental Health		Physical		Sensory	
	Galway	Roscommon	Galway	Roscommon	Galway	Roscommon	Galway	Roscommon
2016	7	14	2	1	21	13	4	0
2017	7	1	5	10	34	8	1	1
2018	2	3	8	7	26	7	1	3
2019	6	14	34	19	23	24	1	2
2020	19	13	43	15	30	8	5	3
2021	11	8	13	18	9	19	3	8
2022	12	10	42	16	4	16	44	6
2023	13	15	44	23	59	16	2	3

Figure A2.2: Housing allocations, including HAP-supported tenancies, to disabled people as a percentage of total allocations for All Local Authorities, Galway County Council and Roscommon County Council 2019-2023⁴

4. Source: LA Housing Allocations, The Housing Agency

Figure A2.3: Housing allocations to people with mental health difficulties as percentage of total allocations to PwD in Galway and Roscommon County Councils 2016-2023⁵



5. Source: LA Housing Allocations, The Housing Agency



Appendix 3

Social Housing Need

Figure A3.1: Social housing by disability category 2016-2023

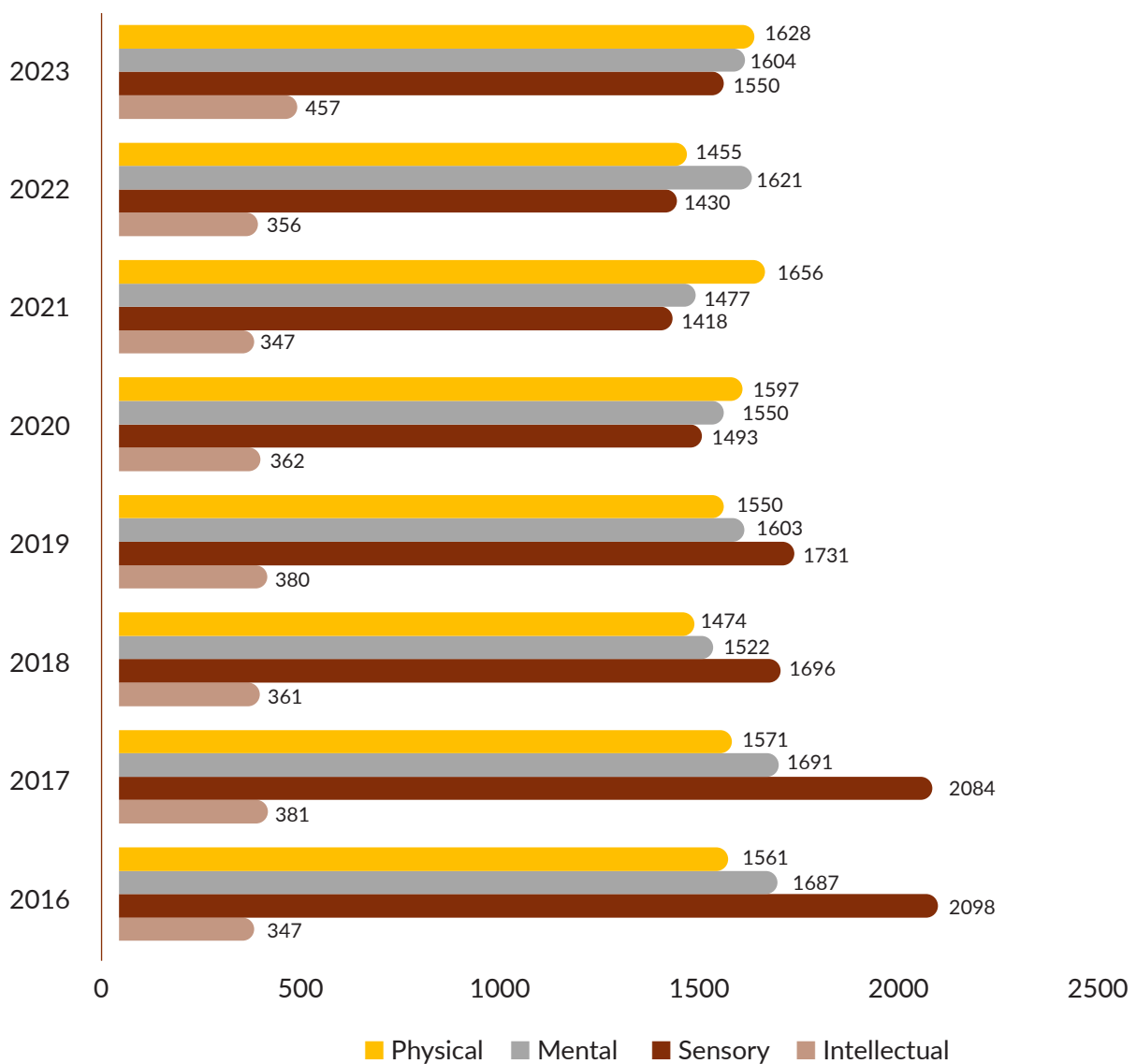


Table A3.1: Social housing need by disability category and year for Galway and Roscommon County Councils 2016-2023

	Intellectual		Mental Health		Physical		Sensory	
	Galway	Roscommon	Galway	Roscommon	Galway	Roscommon	Galway	Roscommon
2016	41	10	174	22	148	20	7	0
2017	64	20	204	33	214	20	10	1
2018	51	23	159	23	132	15	6	0
2019	51	21	135	13	89	14	4	3
2020	85	15	158	24	96	12	6	2
2021	73	24	154	18	102	12	6	4
2022	70	26	149	29	88	16	7	2
2023	83	27	148	32	94	16	10	2

Figure A3.2: Social housing need by disability category as percentage of all applications for All LAs, and Galway and Roscommon County Councils 2016-2023

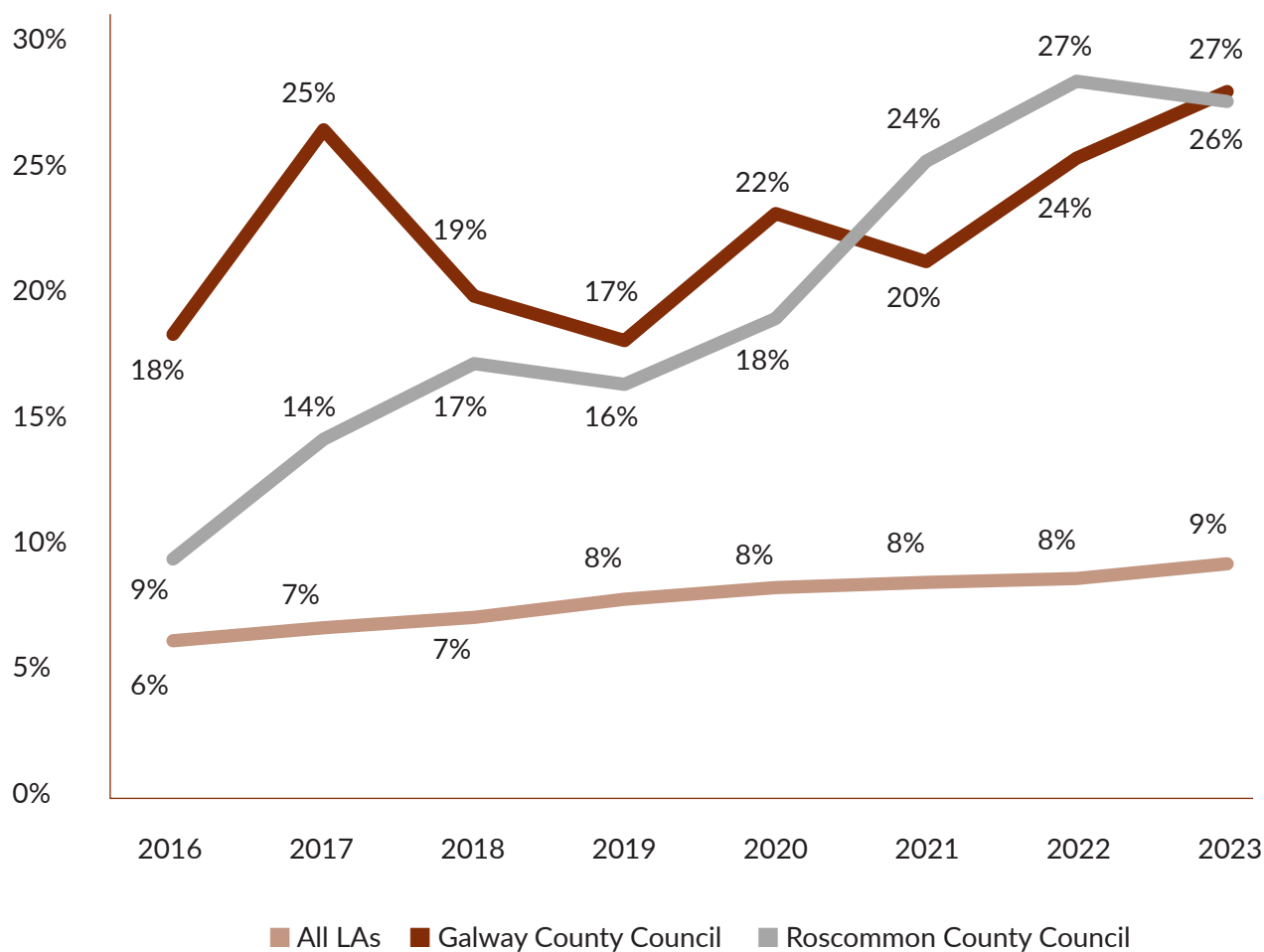
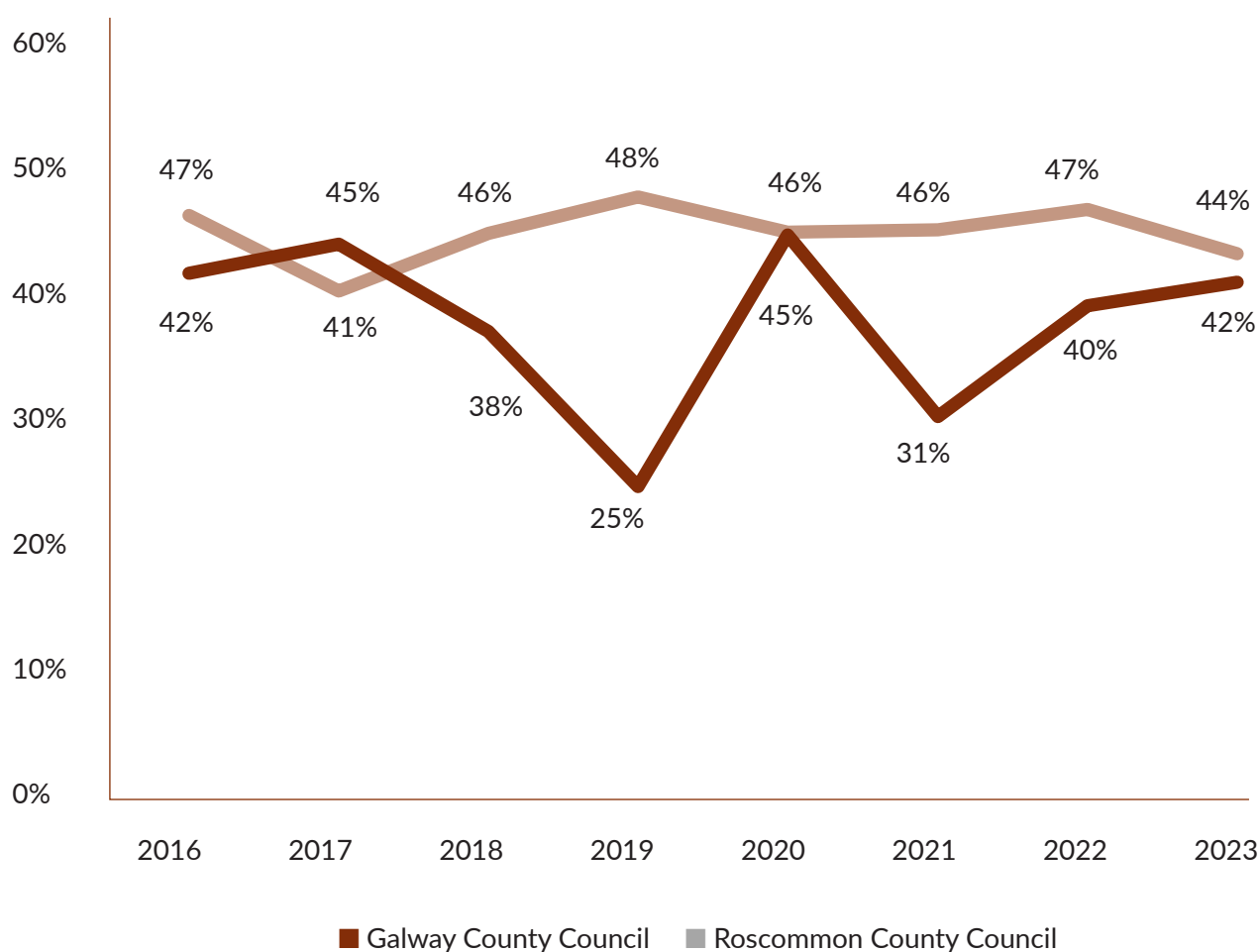


Figure A2.3: Housing allocations to people with mental health difficulties as percentage of total allocations to PwD in Galway and Roscommon County Councils 2016-2023⁴





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